

# ideacentre 720 Series Hardware Maintenance Manual

Machine Types: 90H0 [720-18IKL/Energy Star], 90H1 [720-18ASU/Energy Star]



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## Chapter 1. About this manual

This manual contains service and reference information for ideacentre 720 series desktop computers listed on the cover. It is intended only for trained servicers who are familiar with Lenovo computer products.

Before servicing a Lenovo product, be sure to read the Safety Information.

The description of the TV card in this manual is only used for the machines which have the TV card. It is invalid for those machines which do not have TV card.

### **Important Safety Information**

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Veuillez lire toutes les consignes de type DANGER et ATTENTION du présent document avant d'exécuter les instructions.

Lesen Sie unbedingt alle Hinweise vom Typ "ACHTUNG" oder "VORSICHT" in dieser Dokumentation, bevor Sie irgendwelche Vorgänge durchführen

Leggere le istruzioni introdotte da ATTENZIONE e PERICOLO presenti nel manuale prima di eseguire una qualsiasi delle istruzioni

Certifique-se de ler todas as instruções de cuidado e perigo neste manual antes de executar qualquer uma das instruções

Es importante que lea todas las declaraciones de precaución y de peligro de este manual antes de seguir las instrucciones.

执行任何说明之前,请确保已阅读本书中的所有警告和危险声明。

執行任何指示前,請確實閱讀本書中的所有警告及危險聲明。

## Chapter 2. Safety information

This chapter contains the safety information that you need to be familiar with before servicing a computer.

### **General safety**

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  - 1. Ensure you can stand safely without slipping.
  - 2. Distribute the weight of the object equally between your feet.
  - 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  - Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back.
     Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- · Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing. **Remember:** Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

### **Electrical safety**



#### CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the computer covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

**Important:** Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing Field Replaceable Units (FRUs)
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you. **Remember:** Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
     Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.
  - When using a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  - Power supply units
  - Pumps
  - Blowers and fans
  - Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
  - Use caution; do not become a victim yourself.
  - Switch off power.

- Send another person to get medical aid.

### Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- · Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

#### Checklist:

- 1. Check exterior covers for damage (loose, broken, or sharp edges).
- 2. Power-off the computer. Disconnect the power cord.
- 3. Check the power cord for:
  - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
  - b. The power cord should be the appropriate type as specified in the parts listings.
  - c. Insulation must not be frayed or worn.
- 4. Remove the cover.
- 5. Check for any obvious alterations. Use good judgment as to the safety of any alterations.
- 6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

### Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

#### Notes:

- 1. Use product-specific ESD procedures when they exceed the requirements noted here.
- 2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

• Keep the parts in protective packages until they are inserted into the product.

- Avoid contact with other people while handling the part.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note:** The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the ac plug on ac-operated computers.

### **Grounding requirements**

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

### **Safety notices**

The caution and danger safety notices in this section are provided in the the language of English.



### DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

To Connect	To Disconnect	
1. Turn everything OFF.	1. Turn everything OFF.	
2. First, attach all cables to devices.	2. First, remove power cords from outlet.	
3. Attach signal cables to connectors.	3. Remove signal cables from connectors.	
4. Attach power cords to outlet.	4. Remove all cables from devices.	
5. Turn device ON.		



### CAUTION:

When replacing the lithium battery, use only Part Number 45C1566 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:* 

Throw or immerse into water

- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



#### CAUTION:

When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

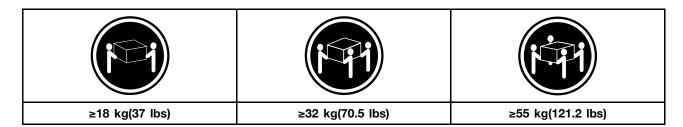
- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.



Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.





#### CAUTION:

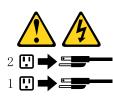
Use safe practices when lifting.



### CAUTION:

The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.







CAUTION: Do not place any object weighing more than 82 kg (180 lbs.) on top of rack-mounted devices.



## Chapter 3. General information

This chapter provides general information that applies to all machine types supported by this publication.

### **Specifications**

This section lists the physical specifications for your computer.

This section lists the physical	specifications for your computer.
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Type ideacentre 720	
This section lists the physical specifications.	
Fin	
Environment	
Air temperature:	
Operating: 10° to 35°C	
Transit: -20° to 55°C	
Humidity:	
Operating: 35% to 80%	
Transit: 20% to 90% (40°C)	
Altitude: 86KPa to 106KPa	
Electrical input:	
Input voltage: 90V-264V(AC)	
Input frequency: 47Hz-63Hz	

## **Chapter 4. General Checkout**

**Attention:** The drives in the computer you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

General error messages appear if a problem or conflict is found by an application program, the operating system, or both. For an explanation of these messages, refer to the information supplied with that software package.

Use the following procedure to help determine the cause of the problem:

- 1. Power-off the computer and all external devices.
- 2. Check all cables and power cords.
- 3. Set all display controls to the middle position.
- 4. Power-on all external devices.
- 5. Power-on the computer.
  - Look for displayed error codes
  - Look for readable instructions or a main menu on the display.

If you did not receive the correct response, proceed to step 6.

If you do receive the correct response, proceed to step 7.

- 6. Look at the following conditions and follow the instructions:
  - If the computer displays a POST error, go to "POST error codes".
  - If the computer hangs and no error is displayed, continue at step 7.
- 7. If the test stops and you cannot continue, replace the last device tested.

## Chapter 5. Using the Setup Utility

The Setup Utility program is used to view and change the configuration settings of your computer, regardless of which operating system you are using. However, the operating-system settings might override any similar settings in the Setup Utility program.

### Starting the Lenovo BIOS Setup Utility program

To start the Lenovo BIOS Setup Utility program, do the following:

- 1. If your computer is already on when you start this procedure, shut down the operating system and turn off the computer.
- 2. Press and hold the **F1** key then turn on the computer. When the Lenovo BIOS Setup Utility program is displayed, release the **F1** key.

**Note:** If a Power-On Password or an Administrator Password has been set, the Setup Utility program menu is not displayed until you type your password. For more information, see "Using passwords."

### Viewing and changing settings

System configuration options are listed in the Lenovo BIOS Setup Utility program menu. To view or change settings, see "Starting the Setup Utility program."

You must use the keyboard when using the Lenovo BIOS Setup Utility menu. The keys used to perform various tasks are displayed on the bottom of each screen.

### Using passwords

You can use the Lenovo BIOS Setup Utility program to set passwords to prevent unauthorized persons from gaining access to your computer and data. See "Starting the Setup Utility program." The following types of passwords are available:

- Set Administrator Password
- Set Power-On Password

You do not have to set any passwords to use your computer. However, if you decide to set passwords, read the following sections.

### Password considerations

A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9). For security reasons, it is a good idea to use a strong password that cannot be easily compromised. We suggest that passwords should follow these rules:

- Strong passwords contain 7-16 characters, combine letters and numbers.
- Do not use your name or your user name.
- Do not use a common word or a common name.
- Be significantly different from your previous password.

Attention: Administrator and Power-On passwords are not case sensitive

#### **Administrator Password**

Setting an Administrator Password deters unauthorized persons from changing configuration settings. You might want to set an Administrator Password if you are responsible for maintaining the settings of several computers.

After you set an Administrator Password, a password prompt is displayed every time you access the Lenovo BIOS Setup Utility program.

If both the Administrator and Power-On Password are set, you can type either password. However, you must use your Administrator Password to change any configuration settings.

#### Setting, changing, or deleting an Administrator password

To set an Administrator Password, do the following:

**Note:** A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9). For more information, see "Password considerations" on page 13.

- 1. Start the Lenovo BIOS Setup Utility program (see "Starting the Lenovo BIOS Setup Utility program" on page 13).
- 2. From the Security menu, select Set Administrator Password and press the Enter key.
- 3. The password dialog box will be displayed. Type the password then press the **Enter** key.
- 4. Re-type the password to confirm, then press the **Enter** key. If you type the password correctly, the password will be installed.

To change an Administrator Password, do the following:

- 1. Start the Lenovo BIOS Setup Utility program (see "Starting the Lenovo BIOS Setup Utility program" on page 13).
- 2. From the Security menu, select Set Administrator Password and press the Enter key.
- 3. The password dialog box will be displayed. Type the current password then press Enter key.
- 4. Type the new password, then press **Enter** key. Re-type the password to confirm the new password, if you type the new password correctly, the new password will be installed. A Setup Notice will display that changes have been saved.

To delete a previously set Administrator Password, do the following :

- 1. From the Security menu, select Set Administrator Password and press the Enter key.
- 2. The password dialog box will be displayed. Type the current password and press the Enter key.
- 3. To delete an **Administrator Password**, **Enter** blank fields for each new password line item. A setup notice will display that changes have been saved.
- 4. Return to the Lenovo BIOS Setup Utility program menu and select the Exit option.
- 5. Select **Save changes and Exit** from the menu.

#### Power-On Password

When a Power-On Password is set, you cannot start the Lenovo BIOS Setup Utility program until a valid password is typed from the keyboard.

#### Setting, changing, or deleting a Power-On Password

Note: A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9).

To set a Power-On Password, do the following:

- 1. Start the Lenovo BIOS Setup Utility program (See "Starting the Lenovo BIOS Setup Utility program" on page 13.)
- 2. From the Security menu, select Set Power-On Password and press the Enter key.
- 3. The password dialog box will be displayed. Type the password, and press the Enter key.
- 4. Re-type the password to confirm, if you type the password correctly, the password will be installed.

To change a Power-On Password, do the following:

- 1. Start the Lenovo BIOS Setup Utility program (See "Starting the Lenovo BIOS Setup Utility program" on page 13.)
- 2. From the Security menu, select Set Power-On Password and press the Enter key.
- 3. The password dialog box will be displayed. Type the current password then press the **Enter** key.
- 4. Type the new password, then press the **Enter** key. Re-type the password to confirm the new password, if you type the new password correctly, the new password will be installed. A setup notice will display that changes have been saved.

To delete a previously set Power-On Password, do the following :

- 1. From the Security menu, select Set Power-On Password and press the Enter key.
- 2. The password dialog box will be displayed. Type the current password and press the **Enter** key.
- 3. To delete the **Power-On Password**, **Enter** blank fields for each new password line item. A setup notice will display that changes have been saved.
- 4. Return to the Lenovo BIOS Setup Utility program menu and select the Exit option.
- 5. Select Save changes and Exit from the menu.

### Enabling or disabling a device

The <b>Devices</b> options is used to enable or disable user access to the following devices:		
USB Functions	Select whether to enable or disable <b>USB</b> (Universal Serial Bus) functions. If the functions are disabled, no <b>USB</b> devices can be used.	
ATA Drive Setup	Select IDE or ACHI mode. Device driver support is required for ACHI mode. Depending on how the hard disk image was installed, changing this setting may prevent the system from booting.	
Onboard Audio Controller	Select whether to enable or disable the <b>Onboard Audio</b> <b>Controller</b> , when feature is set to Disabled all devices connected to the audio connectors (e.g. a headphone or a microphone) are disabled and can't be used.	
Onboard Ethernet Controller or Boot Agent	Select whether to enable or disable <b>Onboard Ethernet</b> <b>Controller</b> , or select whether to enable or disable load onboard <b>PXE</b> ( <b>Preboot Execution Environment</b> ), or <b>SMC</b> ( <b>Secure Managed Client</b> ). This feature will allow the computer to boot from a server image.	

To enable or disable a device, do the following:

- 1. Start the Setup Utility program (see "Starting the Setup Utility program" on page 13).
- 2. From the Setup Utility program menu, select **Devices**.
- 3. Select:

USB Setup press the Enter key, and then select USB Functions.

ATA Device Setup press the Enter key. Select Configure SATA as, press the Enter key and then select SATA mode.

Audio Setup press the Enter key, and then select Onboard Audio Controller.

Network Setup press the Enter key, then select Onboard Ethernet Support or Boot Agent.

- 4. Select **Disabled** or **Enabled** and press the **Enter** key.
- 5. Return to the Lenovo BIOS Setup Utility program menu and select the Exit option.
- 6. Select **Save changes and Exit** from the menu.

Note: If you do not want to save the settings, select Discard changes and Exit from the menu.

### Selecting a startup device

If your computer does not boot from a device such as the CD/DVD-ROM drive disk or hard disk as expected, follow one of the procedures below.

#### Selecting a temporary startup device

Use this procedure to startup from any boot device.

Note: Not all CDs, DVDs or hard disk drives are bootable.

- 1. Turn off your computer.
- 2. Press and hold the **F12** key then turn on the computer. When the **Startup Device Menu** appears, release the **F12** key.

**Note:** If the **Startup Device Menu** does not display using these steps, repeatedly press and release the **F12** key rather than keeping it pressed when turning on the computer.

3. Use ↑ and ↓ arrows to select the desired startup device from the **Startup Device Menu** and press the **Enter** key to begin.

**Note:** Selecting a startup device from the **Startup Device Menu** does not permanently change the startup sequence.

#### Selecting or changing the startup device sequence

To view or permanently change the configured startup device sequence, do the following:

- 1. Start the Lenovo BIOS Setup Utility program (see "Starting the Lenovo BIOS Setup Utility program" on page 13).
- 2. From the Lenovo BIOS Setup Utility program main menu, select the Startup option.
- 3. Press the **Enter** key, and select the devices for the **Primary Boot Sequence**. Read the information displayed on the right side of the screen.
- 4. Use and <sup>-</sup> arrows to select a device. Use the <+> or <-> keys to move a device up or down. Use the <×> key to exclude the device from or include the device in the boot sequence.
- 5. Return to the Lenovo BIOS Setup Utility program menu and select the Exit option.
- 6. Select Save changes and Exit from the menu.

#### Notes:

a. If you do not want to save the settings, select **Discard changes and Exit** from the menu.

b. If you have changed these settings and want to return to the default settings, select **Load Optimal Defaults** from the menu.

### Exiting the Lenovo BIOS Setup Utility program

After you finish viewing or changing settings, press the **Esc** key to return to the Lenovo BIOS Setup Utility program main menu. You might have to press the **Esc** key several times. Do one of the following:

- If you want to save the new settings, select Save changes and Exit from the menu. When the Save & reset window shows, select the Yes button, and then press the Enter key to exit the Lenovo BIOS Setup Utility program.
- If you do not want to save the settings, select **Discard changes and Exit** from the menu. When the **Reset Without Saving** window shows, select the **Yes** button, and then press the **Enter** key to exit the Setup Utility program.

## Chapter 6. Symptom-to-FRU Index

The Symptom-to-FRU index lists error symptoms and possible causes. The most likely cause is listed first. Always begin with Chapter 4, "General Checkout," on page 11. This index can also be used to help you decide which FRUs to have available when servicing a computer. If you are unable to correct the problem using this index, go to "Undetermined problems" on page 20.

### Notes:

- If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the diagnostic tests or you get a diagnostic error code when running a test but did receive a POST error message, diagnose the POST error message first.
- If you did not receive any error message look for a description of your error symptoms in the first part of this index.

### Hard disk drive boot error

A hard disk drive boot error can have the following causes.

Error	FRU/Action
The startup drive is not included in the boot sequence in configuration.	Check the configuration and ensure the startup drive is in the boot sequence.
No operating system installed on the boot drive.	Install an operating system on the boot drive.
The boot sector on the startup drive is corrupted.	The drive must be formatted. Do the following:
	<ol> <li>Attempt to back-up the data on the failing hard disk drive.</li> </ol>
	2. Use the operating system to format the hard disk drive.
The drive is defective.	Replace the hard disk drive.

### **Power Supply Problems**

Follow these procedures if you suspect there is a power supply problem.

Check/Verify	FRU/Action
Check that the following are properly installed:	Reseat connectors
Power Cord	
On/Off Switch connector	
System Board Power Supply connectors	
Microprocessor(s) connection	
Check the power cord.	Power Cord
Check the power-on switch.	Power-on Switch

### **Additional Service Information**

This chapter provides additional information that the service representative might find helpful.

#### **Power management**

Power management reduces the power consumption of certain components of the computer such as the system power supply, processor, hard disk drives, and some monitors.

#### Advanced configuration and power interface (ACPI) BIOS

As this computer has an ACPI BIOS system, the operating system is allowed to control the power management features of the computer and the settings for Advanced Power Management (APM) BIOS mode is ignored. Not all operating systems support ACPI BIOS mode.

#### **Automatic Power-On features**

The Automatic Power-On features within the Power Management menu allow you to enable and disable features that turn on the computer automatically.

- Wake Up on Alarm: You can specify a date and time at which the computer will be turned on automatically. This can be either a single event , a daily event or a weekly event.
- Wake Up on LAN: This feature allows LAN adapter card to wake the System.

### **POST error codes**

Each time you turn the computer on, it performs a series of tests to check that the system is operating correctly and that certain options are set. This series of tests is called the *Power-On Self-Test*, or *POST*. POST does the following:

- · Checks some basic system-board operations
- · Checks that the memory is working correctly
- Starts video operations
- Verifies that the boot drive is working

POST Error Message	Description/Action
Keyboard error	Cannot initialize the keyboard. Make sure the keyboard is properly connected to the computer and that no keys are held pressed during POST. To purposely configure the computer without a keyboard, select <b>Keyboardless</b> <b>operation</b> in <b>Startup</b> option to <b>Enabled</b> . The BIOS then ignores the missing keyboard during POST.
Reboot and Select proper Boot device or Insert Boot Media in selected Boot device	The BIOS was unable to find a suitable boot device. Make sure the boot drive is properly connected to the computer. Make sure you have bootable media in the boot device.

### **Undetermined problems**

- 1. Power-off the computer.
- 2. Remove or disconnect the following components (if connected or installed) one at a time.
  - a. External devices (modem, printer, or mouse)
  - b. Extended video memory
  - c. External Cache
  - d. External Cache RAM
  - e. Hard disk drive
  - f. Disk drive

- 3. Power-on the computer to re-test the system.
- 4. Repeat steps 1 through 3 until you find the failing device or component.

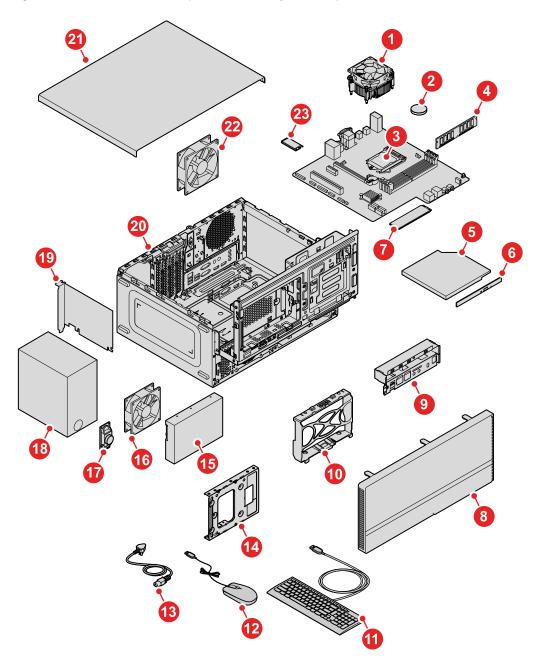
If all devices and components have been removed and the problem continues, replace the system board.

## Chapter 7. Locations

This section provides illustrations to help locate the various connectors, controls and components of the computer.

### Identifying internal components

The following illustration shows the components inside your computer.



No.	Description	Self-service CRU	Optional-service CRU
1	Heat-sink module	No	No
2	Coin-cell battery	No	No
3	Motherboard	No	No
4	Memory module	Yes	No
5	Optical drive	Yes	NO
6	Optical drive bracket	No	No
7	M.2 Optane memory	No	No
8	Front cover	Yes	No
9	Card reader bracket	No	No
10	Hard disk drive bracket	Yes	No
11	Keyboard	Yes	No
12	Mouse	Yes	No
13	Power cable	Yes	No
14	Hard disk drive bracket	Yes	No
15	Hard disk drive	Yes	No
16	Front system fan	No	No
17	Power button	No	No
18	Power supply unit	No	No
19	Graphic card	Yes	No
20	Chassis	No	No
21	Side cover	Yes	No
22	Rear system fan	No	No
23	Wi-Fi card	No	No

## Chapter 8. Replacing hardware

**Attention:** Do not remove the computer cover or attempt any repair before reading the "Important safety information" in the *Safety and Warranty Guide* that was included with your computer. To obtain copies of the Safety and Warranty Guide, go to the Support Web site at: http://consumersupport.lenovo.com

### **General information**

### **Pre-disassembly instructions**

Before proceeding with the disassembly procedure, make sure that you do the following:

- 1. Turn off the power to the system and all peripherals.
- 2. Unplug all power and signal cables from the computer.
- 3. Place the system on a flat, stable surface.

### **General information**

### **Pre-disassembly instructions**

Before proceeding with the disassembly procedure, make sure that you do the following:

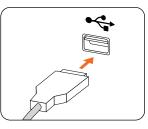
- 1. Turn off the power to the system and all peripherals.
- 2. Unplug all power and signal cables from the computer.
- 3. Place the system on a flat, stable surface.

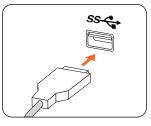
### Replacing the keyboard and mouse

Note: Your keyboard will be connected to a USB connector at either front or at the rear of the computer.

#### To replace the keyboard:

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the computer, and turn off all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Locate the connector for the keyboard. Refer to "Front view of the chassis" and "Rear view of the chassis".





- Step 4. Disconnect the defective keyboard cable from the computer and connect the new keyboard cable to the same connector.
- Step 5. The mouse can be replaced using the same method.

### Removing the computer cover

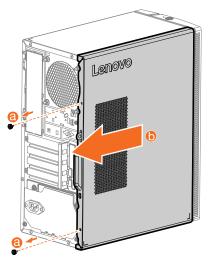
#### Attention:

- Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.
- For this procedure, it helps to lay the computer on a flat, stable surface.

#### To remove the computer cover:

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the computer, and turn off all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Locating connectors on the rear of the computer".

Step 4. Remove the two screws that secures the cover, slide the computer cover outward as shown.



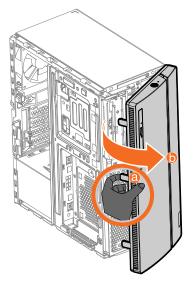
- Step 5. Reinstall the computer cover:
  - a. Align the cover with the guide track on the computer case, then slide the cover in.
  - b. Secure the computer cover with the two screws.

### Removing the front bezel

Note: For this procedure, it helps to lay the computer flat.

#### To remove the front bezel:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel by releasing the three plastic tabs as shown. 2



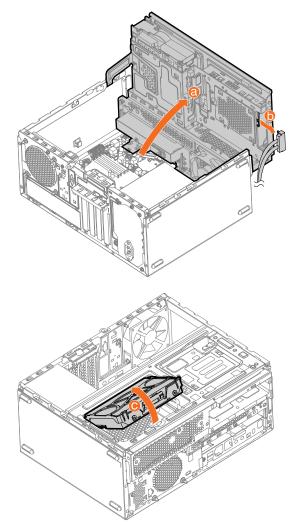
- Step 3. To reattach the bezel, align the plastic tabs with the corresponding holes in the chassis, and then snap it into position.
- Step 4. Reattach the computer cover.

### Replacing a hard disk drive

Note: For this procedure, it helps to lay the computer flat.

#### To replace a hard disk drive:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel. Refer to "Removing the front bezel".
- Step 3. Open the drive bay as show.
- Step 4. Disconnect the data and power cables from the hard disk drive.
- Step 5. Slide the hard disk drive out of the drive bay.



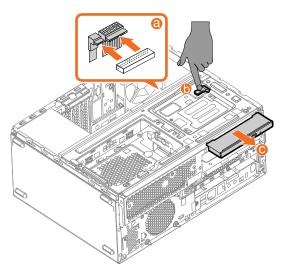
- Step 6. Line up the new hard disk drive with the drive bay and secure it with the pins.
- Step 7. Connect the power and signal cables to the new hard disk drive.
- Step 8. Slide the drive bay back to close it.
- Step 9. Reattach the front bezel and the computer cover.

### **Replacing an optical drive**

Note: For this procedure, it helps to lay the computer flat, stable surface.

### To replace an optical drive:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel. Refer to "Removing the front bezel".
- Step 3. Disconnect the data and power cables from the rear of the optical drive.
- Step 4. Press the release button and push the optical drive straight out of the front of the chassis.



- Step 5. Attach the new optical drive to the bracket.
- Step 6. Slide the new optical drive into the bay from the front until it snaps into position.
- Step 7. Connect the data and power cables to the new disk drive.
- Step 8. Reattach the front bezel and computer cover.

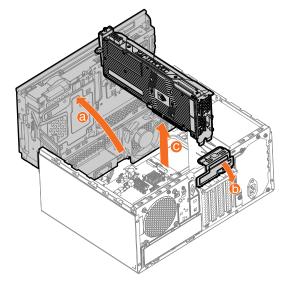
### **Replacing a graphics card**

Note: For this procedure, it helps to lay the computer on a flat, stable surface.

#### To replace a graphics card:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel. Refer to "Removing the front bezel".

- Step 3. Open the drive bay as shown.
- Step 4. Open the metal tab that secure the graphic card to the chassis.
- Step 5. Push the locking pin on the motherboard to release the graphic card.
- Step 6. Lift the graphic card straight up to remove it.c



- Step 7. To install the new graphics card:
  - a. Attach the new graphics card to the same adapter connector.
  - b. Close the latches and the drive bay.
- Step 8. Reattach the front bezel and computer cover.

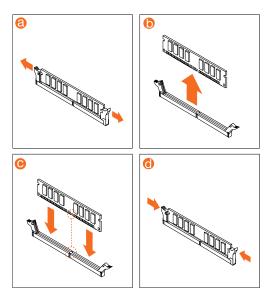
### **Replacing a memory module**

Note: For this procedure, it helps to lay the computer flat.

#### To replace a memory module:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel. Refer to "Removing the front bezel".

Step 3. Remove the memory module to be replaced by opening the retaining clips as shown. a b

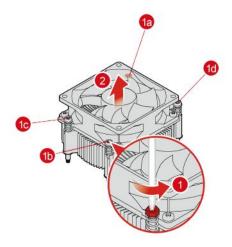


- Step 4. Position the new memory module over the memory connector. Make sure that the notch on the memory module aligns correctly with the connector key of on the system board. Push the memory module straight down into the connector until the retaining clips close.
- Step 5. Reattach the front bezel and computer cover.

## Replacing the heat-sink assembly

To replace the heat-sink assembly:

- Step 1. Remove any media (disks, CDs, DVDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Left and right view" and "Rear view" for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to "Removing the computer cover".
- Step 5. Remove the front bezel. Refer to "Removing the front bezel".
- Step 6. Disconnect the fan power cable from the connector on the motherboard.
- Step 7. Remove the 4 screws that secure the heat-sink to the motherboard and lift up the heat-sink to remove it.



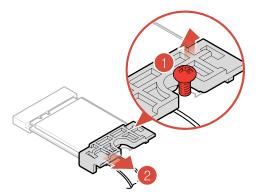
- Step 8. To install the new heat-sink assembly:
  - a. Line up the new heat-sink assembly with the mounting holes on the motherboard, secure the new heat-sink assembly with 4 screws.
  - b. Connect the fan power cable to the connector on the board.
- Step 9. Reattach the front bezel and computer cover.

## **Replacing the Wi-Fi card**

Note: For this procedure, it helps to lay the computer flat.

To replace the Wi-Fi card:

- Step 1. Remove any media (disks, CDs, DVDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Left and right view" and "Rear view" for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to "Removing the computer cover".
- Step 5. Remove the front bezel. Refer to "Removing the front bezel".
- Step 6. Disconnect the 2 antenna cables from the Wi-Fi card.
- Step 7. Remove the screw that secures the Wi-Fi card to the motherboard.
- Step 8. Remove the card bracket and pull the Wi-Fi card upward to remove it from the card port. 2



Step 9. Install the new Wi-Fi card:

- a. Line up the new Wi-Fi card, then insert it into the same card port.
- b. Attach the card bracket to the new Wi-Fi card.
- c. Secure the Wi-Fi card to the motherboard with the screw.
- d. Connect the 2 antenna cables to the new Wi-Fi card.

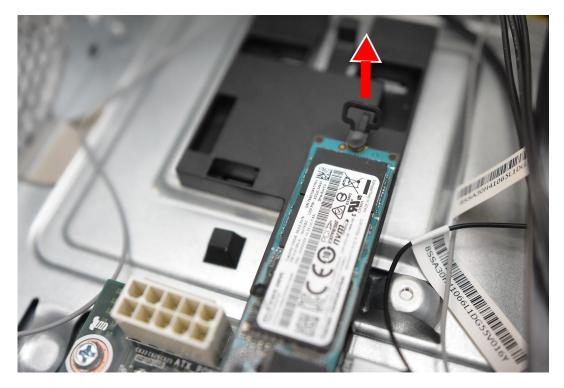
Step 10. Reattach the front bezel and the computer cover.

## **Replacing the M.2 Optane memory and bracket**

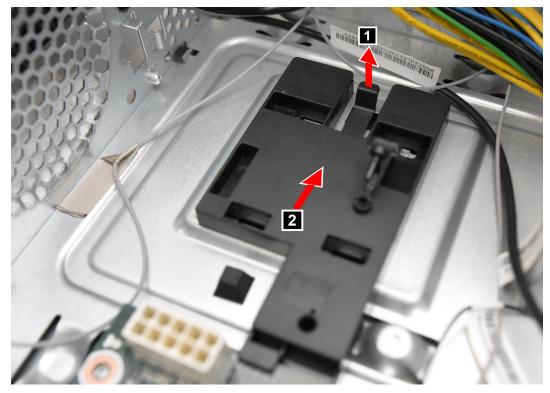
Note: For this procedure, it helps to lay the computer flat.

#### To replace the memory:

- Step 1. Remove the computer cover. Refer to "Removing the computer cover".
- Step 2. Remove the front bezel. Refer to "Removing the front bezel".
- Step 3. Lift up the handle to unlock the Optane memory module, then pull the module out of the socket.



Step 4. Lift up the locking pin to release the bracket, then slide the bracket out as shown.



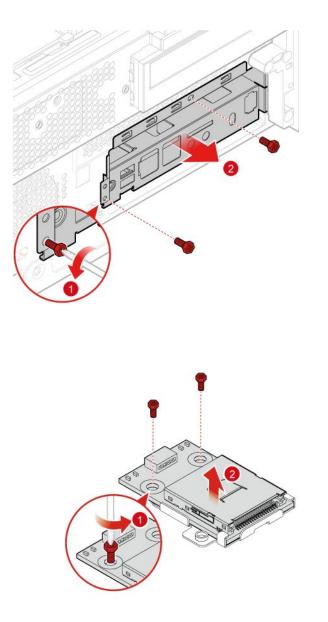
- Step 5. To install the Optane memory and bracket:
- Step 6. Slide the bracket into place and lock it with the locking pin.
- Step 7. Insert the Optane memory into the socket and lock it with the pin.
- Step 8. Reattach the front bezel and computer cover.

### Replacing the front I/O bracket, power button and the card reader

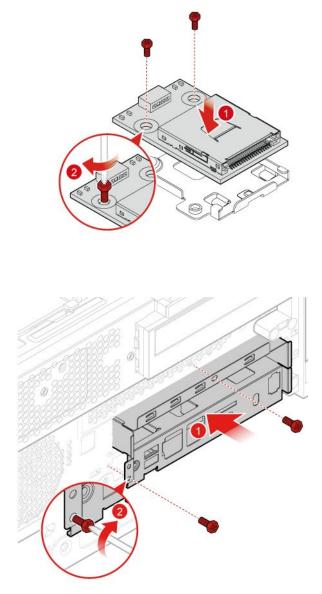
Note: For this procedure, it helps to lay the computer flat.

To replace the front I/O bracket, power button or the card reader.

- Step 1. Remove any media (disks, CDs, DVDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Left and right view" and "Rear view" for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to "Removing the computer cover".
- Step 5. Remove the front bezel. Refer to "Removing the front bezel".
- Step 6. Follow the below illustration to replace the front I/O bracket, power button or card reader.



Step 7. Install the new front I/O bracket or card reader follow the below illustrations:



Step 8. Reattach the front bezel and the computer cover.

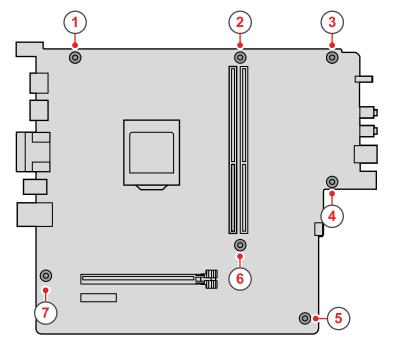
## **Replacing the motherboard**

Note: For this procedure, it helps to lay the computer flat.

To replace the motherboard:

- Step 1. Remove any media (disks, CDs, DVDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Left and right view" and "Rear view" for help with locating the various connectors.

- Step 4. Remove the computer cover. Refer to "Removing the computer cover".
- Step 5. Remove the front bezel. Refer to "Removing the front bezel".
- Step 6. Remove the memory module. Refer to "Replacing a memory module".
- Step 7. Remove the heat-sink assembly. Refer to "Replacing the heat-sink assembly".
- Step 8. Remove the graphic card. Refer to "Replacing the graphic card".
- Step 9. Remove the Wi-Fi card. Refer to "Replacing the Wi-Fi card".
- Step 10. Remove the M2. Optane memory and bracket. Refer to "Replacing the M2. Optane memory and bracket".
- Step 11. Remove the front I/O bracket, power button and card reader. Refer to "Replacing the front I/O bracket, power button or card reader".
- Step 12. Disconnect the all cables from the connectors on motherboard.
- Step 13. Remove the seven screws that secure the motherboard to the chassis.



Step 14. Slide then lift the motherboard out of the chassis to remove it.

- Step 15. Install the new motherboard:
  - a. Line up the holes on the new motherboard with mounting holes on the chassis and secure it with screws.
  - b. Reattach the memory module, M2. Optane memory and bracket, Wi-Fi card and the heat-sink assembly to the new motherboard.
  - c. Reattach the front I/O bracket and card reader.
  - d. Connect the all cables to the new motherboard.
  - e. Attach the graphic card to the new motherboard.

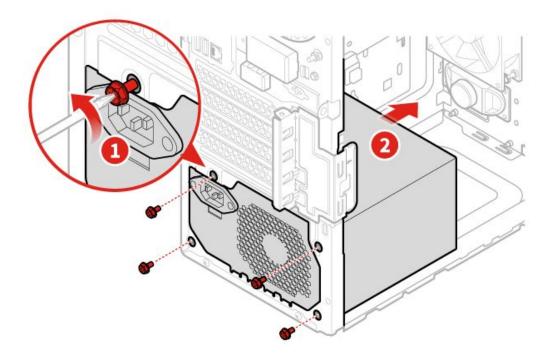
Step 16. Reattach the front bezel and the computer cover.

### **Replacing the Power supply**

Note: For this procedure, it helps to lay the computer flat.

To replace the Power supply:

- Step 1. Remove any media (disks, CDs, DVDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to "Left and right view" and "Rear view" for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to "Removing the computer cover".
- Step 5. Disconnect the power cables from the connectors on motherboard.
- Step 6. Remove the 4 screws that secure the Power supply to the chassis.
- Step 7. Slide then lift the Power supply out of chassis.



- Step 8. Install the new power supply :
  - a. Line up the holes on the new power supply with mounting holes on the rear of the chassis and secure it to the chassis with the 4 screws.
  - b. Connect the power cables to the connectors on the motherboard.
- Step 9. Reattach the computer cover.

# Chapter 9. Ideacentre 720-18IKL FRU list

This chapter lists the information on the field replaceable units (FRUs).

Attention: Be sure to read and understand all the safety information before replacing any FRUs.

ideacentre 720-18IKL Service Parts Listing			
	MT: 90H0		
FruP/N	Description		
	BDPLANAR		
00XK150	Intel Kabylake B250 WIN DPK		
00XK149	Intel Kabylake B250 NO DPK		
CABLE			
00XL278	Fru380mm LED cable :1SW_LED+1LED		
04X2750	Fru, H5060 500M.2 Rear antenna		
00XL195	Fru,SATA PWRcable(450mm+80mm)		
04X2749	Fru, 780mmM.2 front antenna		
00XL196	Fru, 280mm sensor cable_18L		
00XL197	Fru, 520mmSATA cable 1 latch		
00XL204	Fru,SATA PWRcable(300+210+120)		
00XL194	Fru350mmSATA cable 1 latch R_angle		
00XL205	Fru300mmSATA cable 1 latch R_angle		
00XL206	Fru450mmSATA cable 1 latch L_angle		
	CARDPOP		
00PC205	NV GeForce GT730 2G VGA+HDMI HP		
	CARDREADER		
01AJ839	7 in 1 Card reader		
	COVER		
01EF913	Side Cover,Metal,332BT		
	DT_KYB		
00XH633	USB Calliope KB BK NORDIC		
00XH945	USB Calliope KB SR ARA		
00XH944	USB Calliope KB SR ENG		
00XH604	USB Calliope KB BK HBW		
00XH605	USB Calliope KB BK HUN		
00XH607	USB Calliope KB BK ITA		
00XH598	USB Calliope KB BK FRA		
00XH602	USB Calliope KB BK GRE		
00XH950	USB Calliope KB SR BUL		

00XH601	USB Calliope KB BK GER
00XH971	USB Calliope KB SR POR
00XH973	USB Calliope KB SR RUS
00XH968	USB Calliope KB SR LA SPA
00XH627	USB Calliope KB BK SLV
00XH626	USB Calliope KB BK EURO ENG
00XH610	USB Calliope KB BK KOR
00XH608	USB Calliope KB BK JPN
00XH975	USB Calliope KB SR SLK
00XH982	USB Calliope KB SR UKE
00XH965	USB Calliope KB SR JPN
00XH978	USB Calliope KB SR SWS
00XH976	USB Calliope KB SR SPA
00XH967	USB Calliope KB SR KOR
00XH979	USB Calliope KB SR THAI
00XH961	USB Calliope KB SR HBW
00XH981	USB Calliope KB SR TUR
00XH959	USB Calliope KB SR GRE
00XH621	USB Calliope KB BK SWS
00XH987	USB Calliope KB SR IND ENG
00XH622	USB Calliope KB BK THAI
00XH964	USB Calliope KB SR ITA
00XH630	USB Calliope KB BK IND ENG
00XH618	USB Calliope KB BK SLK
00XH992	USB Calliope KB SR CAN EN/FR
00XH625	USB Calliope KB BK UKE
00XH990	USB Calliope KB SR NORDIC
00XH619	USB Calliope KB BK SPA
00XH962	USB Calliope KB SR HUN
00XH624	USB Calliope KB BK TUR
00XH611	USB,Calliope,KB,BK,LA SPA
00XH955	USB Calliope KB SR FRA
00XH952	USB Calliope KB SR CZE
00XH594	USB Calliope KB BK TC/ENG
00XH614	USB Calliope KB BK POR
00XH595	USB Calliope KB BK CZE
00XH951	USB Calliope KB SR TC/ENG
00XH948	USB Calliope KB SR BEL ENG
00XH958	USB Calliope KB SR GER
00XH949	USB Calliope KB SR BRL

00/11/502	
00XH593	USB Calliope KB BK BUL
00XH591	USB,Calliope,KB,BK,BEL ENG
00XH616	USB Calliope KB BK RUS
00XH983	USB Calliope KB SR EURO ENG
00XH587	USB Calliope KB BK ENG
00XH984	USB Calliope KB SR SLV
00XH588	USB Calliope KB BK ARA
00XH635	USB Calliope KB BK CAN ENG/FRA
	FAN
01EF083	Tower9225 Rear System Fan wit
01EF548	Front system fan for TW
	HDD_ASM
45K0623	HDD,1TB,7200,DT3,SATA3,STD
00PC552	HDD,2TB,7200,DT3,SATA3,STD
45K0625	HDD,2TB,7200,DT3,SATA3,STD
00PC551	HDD,1TB,7200,DT3,SATA3,STD
	HEATSINK
00KT106	FRU,I LGA115X 65/95W for TW
	KYB_MOUSE
00XH884	WL KM Calliope SR UKE
00XH885	WL KM Calliope SR Euro ENG
00XH886	WL KM Calliope SR SLV
00XH895	WL KM Calliope SR NoBAT LA SPA
00XH873	WL KM Calliope SR POR
00XH870	WL KM Calliope SR LA SPA
00PH144	USB Calliope Mouse SR-GY
00XH866	WL KM Calliope SR ITA
00XH867	WL KM Calliope SR JPN
00XH869	WL KM Calliope SR KOR
00XH860	WL KM Calliope SR GER
00XH857	WL KM Calliope SR FRA
00XH880	WL KM Calliope SR SWS
00XH878	WL KM Calliope SR SPA
00XH877	WL KM Calliope SR SLK
00XH851	WL KM Calliope SR NoBAT BRL
00XH850	WL KM Calliope SR BEL ENG
00XH854	WL KM Calliope SR CZE
00XH847	WL KM Calliope SR ARA
00XH847 00XH894	WL KM Calliope SR ARA         WL KM Calliope SR CAN ENG/FRA

	-
00XH889	WL KM Calliope SR IND ENG
00XH883	WL KM Calliope SR TUR
00XH881	WL KM Calliope SR THAI
00XH853	WL KM Calliope SR TC/ENG
00XH875	WL KM Calliope SR RUS
00XH861	WL KM Calliope SR GRE/UK
00XH852	WL KM Calliope SR BUL
00XH863	WL KM Calliope SR HBW
00XH864	WL KM Calliope SR HUN
00XH846	Primax RFBU71 2.4G SVG US
	LATCH
01EF939	5.25 to 3.5 HDD BKT Latch,332BT
	LINECORD
00XL041	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL014	Fru, EU/KR,1.8M,3P,NON-LH
00XL024	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL018	Fru, LINECORD,TW,1.8M,3P,NON-LH
00XL034	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL010	Fru, LINECORD,CN,1.8M,3P,NON-LH
00XL037	Fru, LINECORD,AR,1.8M,3P,NON-LH
00XL044	Fru, LINECORD,DK,1.8M,3P,NON-LH
00XL017	Fru, LINECORD,TW,1.8M,3P,NON-LH
00XL033	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL048	Fru, LINECORD,IT,1.8M,3P,NON-LH
00XL032	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL027	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL000	Fru, JP,Anti-TR,1.8M,3P,NON-LH
00XL039	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL016	Fru, EU/KR,1.8M,3P,NON-LH
00XL031	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL042	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL004	Fru,US/CA,1.8M,3P,NON-LH
00XL006	Fru, US/CA,1.8M,3P,NON-LH
00XL038	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL020	Fru, LINECORD,IN,1.8M,3P,NON-LH
00XL022	Fru, LINECORD,IN,1.8M,3P,NON-LH
00XL023	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL050	Fru, LINECORD,TH,1.8M,3P,NON-LH
00XL025	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL035	Fru, LINECORD,AR,1.8M,3P,NON-LH

00XL019	Fru, LINECORD,TW,1.8M,3P,NON-LH
00XL029	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL046	Fru, LINECORD,DK,1.8M,3P,NON-LH
00XL036	Fru, LINECORD,AR,1.8M,3P,NON-LH
00XL043	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL045	Fru, LINECORD,DK,1.8M,3P,NON-LH
00XL001	Fru, JP,Anti-TR,1.8M,3P,NON-LH
00XL030	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL040	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL005	Fru, US/CA,1.8M,3P,NON-LH
00XL015	Fru, EU/KR,1.8M,3P,NON-LH
00XL049	Fru, LINECORD,IT,1.8M,3P,NON-LH
00XL028	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL009	Fru, LINECORD,CN,1.8M,3P,NON-LH
00XL026	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL047	Fru, LINECORD,IT,1.8M,3P,NON-LH
	MECH_ASM
01EF620	332AT 3.5 HDD Tray
01EF940	FIO BKT Assy,332BT
01EF938	5.25 to 3.5 HDD Kit,332BT
01EF912	GTX1060 VGA BKT Assy,332BT
01EF941	Rubber Foot Assy,332BT
00XD328	HDMI_COVER Kit
01EF604	332AT 3.5 HDD BKT KIT
01EF914	F Bezel W/ODD Assy,332BT
01EF606	332AT 7 in 1 CR BKT KIT
01EF811	AVC,M.2 SSD brk asm(244mm)
01EF915	F Bezel Non ODD Assy,332BT
01EF910	Slim ODD Latch Assy,332BT
01EF911	RX480 VGA BKT Assy,332BT
01EF937	Slim ODD Bezel Assy,332BT
	MECHANICAL
00XD436	VGA rubber cover
	MEMORY
01AG805	8GB DDR4 2400UDIMM
01AG804	4GB DDR4 2400UDIMM
01AG806	16GB DDR4 2400UDIMM
	MOUSE
00PH143	Chicony USB Fingerprint MC B_O
00PH131	USB Calliope Mouse Black(Orange wh
	-

	OPT_DRIVE	
45K0494	9.0mm DVD Rambo without bezel	
PWR_SUPPLY		
00PC734	PWR_SUPPLY,200-240Vac,180W	
00PC735	PWR_SUPPLY,100-240Vac,180W	
00PC738	PWR_SUPPLY,100-240Vac,400W	
00PC736	PWR_SUPPLY,100-240Vac,250W	
	RECRDMEDIA	
5R30N88749	RUSB 510-22ISH W10 PRO PT-BR	
	SHIELD	
01MN126	B250 R/IO Shield,Oculus,AVC	
01EF908	5.25 ODD Shielding,332BT	
01EF922	Intel B250 R/IO Shield,AVC	
01EF909	Slim ODD Shielding,332BT	
	SP	
01AG102	Intel Core i5-7400 3.0G 4C	
01AG106	Intel Core i3-7100 3.9GHZ/2C/3M/2400/	
01AG109	Intel Pentium G4560 3.5GHZ/2C/3M 54W	
01AG111	Intel Celeron G3930 2.9GHZ/2C/2M 51W	
01AG022	Intel Celeron G3900 2.8G 2C	
01AG096	Intel Core i7-7700 3.6G 4C	
	SSD	
00UP455	FRU 16GB M.2 Optane Memory	
	SSD_ASM	
00UP641	256G,M.2,2280,PCle3x4,TOS,OPAL	
00UP642	512G,M.2,2280,PCle3x4,TOS,OPAL	
00UP437	512G,M.2,2280,PCle3x4,SAM,OPAL	
00UP448	128G,M.2,2280,PCle3x4,SAMSG,STD	
00UP436	256G,M.2,2280,PCIe3x4,SAM,OPAL	
	VIDEO_CARD	
01AJ836	AMD@RX480@8G D5 H+3DP	
01AJ860	RX550 2GD5 128b DVI+DP+H HP	
01AJ841	BLD@RX460@4G D5 H+DP+DVI DHP	
01AJ856	MSI@GTX1050Ti@4G/D5/H/DP/DVI	
01AJ844	MSI@GTX1060@6G/D5/H/3-DP/DVI	
01AJ847	NV GT730 2G VGA+HDMI HP	
01AJ848	NV GT730 2G VGA+HDMI HP	
	WIRELESS	
01AX704	Wireless,CMB,IN,8265 NV M2	
00JT497	Wireless,CMB,IN,3165 ac	

01AX709	Wireless,CMB,LTN,NFA435A
01AX713	Wireless,CMB,LTN,NFA344A M2

# Chapter 10. Ideacentre 720-18ASU FRU list

This chapter lists the information on the field replaceable units (FRUs).

Attention: Be sure to read and understand all the safety information before replacing any FRUs.

ideacentre 720-18ASU Service Parts Listing				
	MT: 90H1			
FruP/N	Description			
	ANTENNA			
00XJ115	LX AMD 720 430mm Front antenna			
00XJ116	LX AMD 720 500mm Rear antenna			
	BDPLANAR			
00XK238	N AMD SuRBR Knoll NO DPK			
00XK239	N AMD SuRBR Knoll WIN DPK			
	CABLE			
00PH717	LX 2M HDMI to DVI-D-S dongle			
00XL278	Fru380mm LED cable :1SW_LED+1LED			
04X2750	Fru, H5060 500M.2 Rear antenna			
04X2749	Fru, 780mmM.2 front antenna			
00XL196	Fru, 280mm sensor cable_18L			
00XL294	Fru,SATA PWRcable(400mm+300mm)			
00XL295	Fru520mmSATA cable L+R angle			
00XL217	Fru 400mm SATA power cable			
	CARDPOP			
00PC205	NV GeForce GT730 2G VGA+HDMI HP			
	CARDREADER			
03T7470	7 in 1 Card Reader			
01AJ804	Braswell 7 in 1 Card Reader			
	COVER			
01EF913	Side Cover,Metal,332BT			
	DT_KYB			
00XH633	USB Calliope KB BK NORDIC			
00XH945	USB Calliope KB SR ARA			
00XH944	USB Calliope KB SR ENG			
00XH604	USB Calliope KB BK HBW			
00XH605	USB Calliope KB BK HUN			
00XH607	USB Calliope KB BK ITA			
00XH598	USB Calliope KB BK FRA			

001/11000	
00XH602	USB Calliope KB BK GRE
00XH950	USB Calliope KB SR BUL
00XH601	USB Calliope KB BK GER
00XH971	USB Calliope KB SR POR
00XH973	USB Calliope KB SR RUS
00XH968	USB Calliope KB SR LA SPA
00XH627	USB Calliope KB BK SLV
00XH626	USB Calliope KB BK EURO ENG
00XH610	USB Calliope KB BK KOR
00XH608	USB Calliope KB BK JPN
00XH975	USB Calliope KB SR SLK
00XH982	USB Calliope KB SR UKE
00XH965	USB Calliope KB SR JPN
00XH978	USB Calliope KB SR SWS
00XH976	USB Calliope KB SR SPA
00XH967	USB Calliope KB SR KOR
00XH979	USB Calliope KB SR THAI
00XH961	USB Calliope KB SR HBW
00XH981	USB Calliope KB SR TUR
00XH959	USB Calliope KB SR GRE
00XH621	USB Calliope KB BK SWS
00XH987	USB Calliope KB SR IND ENG
00XH622	USB Calliope KB BK THAI
00XH964	USB Calliope KB SR ITA
00XH630	USB Calliope KB BK IND ENG
00XH618	USB Calliope KB BK SLK
00XH992	USB Calliope KB SR CAN EN/FR
00XH625	USB Calliope KB BK UKE
00XH990	USB Calliope KB SR NORDIC
00XH619	USB Calliope KB BK SPA
00XH962	USB Calliope KB SR HUN
00XH624	USB Calliope KB BK TUR
00XH611	USB,Calliope,KB,BK,LA SPA
00XH955	USB Calliope KB SR FRA
00XH952	USB Calliope KB SR CZE
00XH594	USB Calliope KB BK TC/ENG
00XH614	USB Calliope KB BK POR
00XH595	USB Calliope KB BK CZE
00XH951	USB Calliope KB SR TC/ENG
00XH948	USB Calliope KB SR BEL ENG

00XH958	USB Calliope KB SR GER
00XH949	USB Calliope KB SR BRL
00XH593	USB Calliope KB BK BUL
00XH591	USB,Calliope,KB,BK,BEL ENG
00XH616	USB Calliope KB BK RUS
00XH983	USB Calliope KB SR EURO ENG
00XH587	USB Calliope KB BK ENG
00XH984	USB Calliope KB SR SLV
00XH588	USB Calliope KB BK ARA
00XH635	USB Calliope KB BK CAN ENG/FRA
	FAN
01EF083	Tower9225 Rear System Fan wit
01EF548	Front system fan for TW
	HDD_ASM
00PC551	HDD,1TB,7200,DT3,SATA3,STD
00PC552	HDD,2TB,7200,DT3,SATA3,STD
45K0625	HDD,2TB,7200,DT3,SATA3,STD
45K0623	HDD,1TB,7200,DT3,SATA3,STD
	HEATSINK
01EF397	AMD AM4 65W CPU Cooler
	KYB_MOUSE
00XH884	WL KM Calliope SR UKE
00XH885	WL KM Calliope SR Euro ENG
00XH886	WL KM Calliope SR SLV
00XH895	WL KM Calliope SR NoBAT LA SPA
00XH873	WL KM Calliope SR POR
00XH870	WL KM Calliope SR LA SPA
00PH144	USB Calliope Mouse SR-GY
00XH866	WL KM Calliope SR ITA
00XH867	WL KM Calliope SR JPN
00XH869	WL KM Calliope SR KOR
00XH860	WL KM Calliope SR GER
00XH857	WL KM Calliope SR FRA
00XH880	WL KM Calliope SR SWS
00XH878	WL KM Calliope SR SPA
00XH877	WL KM Calliope SR SLK
00XH851	WL KM Calliope SR NoBAT BRL
00XH850	WL KM Calliope SR BEL ENG
00XH854	WL KM Calliope SR CZE
00XH847	WL KM Calliope SR ARA

00XH894	WL KM Calliope SR CAN ENG/FRA
00XH892	WL KM Calliope SR Nordic
00XH889	WL KM Calliope SR IND ENG
00XH883	WL KM Calliope SR TUR
00XH881	WL KM Calliope SR THAI
00XH853	WL KM Calliope SR TC/ENG
00XH875	WL KM Calliope SR RUS
00XH861	WL KM Calliope SR GRE/UK
00XH852	WL KM Calliope SR BUL
00XH863	WL KM Calliope SR HBW
00XH864	WL KM Calliope SR HUN
00XH846	Primax RFBU71 2.4G SVG US
	LINECORD
00XL022	Fru, LINECORD,IN,1.8M,3P,NON-LH
00XL006	Fru, US/CA,1.8M,3P,NON-LH
00XL014	Fru, EU/KR,1.8M,3P,NON-LH
00XL038	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL018	Fru, LINECORD,TW,1.8M,3P,NON-LH
00XL034	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL000	Fru, JP,Anti-TR,1.8M,3P,NON-LH
00XL026	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL049	Fru, LINECORD,IT,1.8M,3P,NON-LH
00XL009	Fru, LINECORD,CN,1.8M,3P,NON-LH
00XL029	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL028	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL044	Fru, LINECORD,DK,1.8M,3P,NON-LH
00XL043	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL041	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL016	Fru, EU/KR,1.8M,3P,NON-LH
00XL036	Fru, LINECORD,AR,1.8M,3P,NON-LH
00XL004	Fru,US/CA,1.8M,3P,NON-LH
00XL020	Fru, LINECORD,IN,1.8M,3P,NON-LH
00XL032	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL040	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL047	Fru, LINECORD,IT,1.8M,3P,NON-LH
00XL031	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL050	Fru, LINECORD,TH,1.8M,3P,NON-LH
00XL048	Fru, LINECORD,IT,1.8M,3P,NON-LH
00XL023	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL019	Fru, LINECORD,TW,1.8M,3P,NON-LH

00XL024	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL037	Fru, LINECORD,AR,1.8M,3P,NON-LH
00XL025	Fru, LINECORD,GB,1.8M,3P,NON-LH
00XL039	Fru, LINECORD,ZA,1.8M,3P,NON-LH
00XL046	Fru, LINECORD,DK,1.8M,3P,NON-LH
00XL001	Fru, JP,Anti-TR,1.8M,3P,NON-LH
00XL035	Fru, LINECORD,AR,1.8M,3P,NON-LH
00XL010	Fru, LINECORD,CN,1.8M,3P,NON-LH
00XL015	Fru, EU/KR,1.8M,3P,NON-LH
00XL033	Fru, LINECORD,BR,1.8M,3P,NON-LH
00XL030	Fru, LINECORD,CH,1.8M,3P,NON-LH
00XL017	Fru, LINECORD,TW,1.8M,3P,NON-LH
00XL005	Fru, US/CA,1.8M,3P,NON-LH
00XL027	Fru, LINECORD,IL,1.8M,3P,NON-LH
00XL042	Fru, LINECORD,AU,1.8M,3P,NON-LH
00XL045	Fru, LINECORD,DK,1.8M,3P,NON-LH
	MECH_ASM
01EF620	332AT 3.5 HDD Tray
01EF940	FIO BKT Assy,332BT
01EF606	332AT 7 in 1 CR BKT KIT
01EF941	Rubber Foot Assy,332BT
00XD328	HDMI_COVER Kit
01EF914	F Bezel W/ODD Assy,332BT
01EF915	F Bezel Non ODD Assy,332BT
01EF910	Slim ODD Latch Assy,332BT
01EF911	RX480 VGA BKT Assy,332BT
01EF905	M.2 SSD Brkt Assy(213mm MB)
01EF937	Slim ODD Bezel Assy,332BT
	MECHANICAL
00XD436	VGA rubber cover
	MEMORY
01AG806	16GB DDR4 2400UDIMM
01AG804	4GB DDR4 2400UDIMM
01AG805	8GB DDR4 2400UDIMM
	MOUSE
00PH143	Chicony USB Fingerprint MC B_O
00PH131	USB Calliope Mouse Black(Orange wh
	OPT_DRIVE
45K0494	9.0mm DVD Rambo without bezel
	PWR_SUPPLY
<b>.</b>	

200-240Vac,ps3 LC 180W PSU PWR_SUPPLY,100-240Vac,400W PWR_SUPPLY,100-240Vac,250W 100-240Vac,ps3 ww 180W PSU SHIELD 5.25 ODD Shielding,332BT Etime ODD Shielding,332BT
PWR_SUPPLY,100-240Vac,250W 100-240Vac,ps3 ww 180W PSU SHIELD 5.25 ODD Shielding,332BT
100-240Vac,ps3 ww 180W PSU SHIELD 5.25 ODD Shielding,332BT
5.25 ODD Shielding,332BT
5.25 ODD Shielding,332BT
Slim ODD Shielding,332BT
AMD BR Rear IO Shield,AVC
SP
AMD Ryzen 3 1200 3.1G/4C/8M/AM4/65W
AMD A6-9500 3.5GHz/2C/1M 65W AM4
AMD A8-9600 3.1GHz/4C/2M 65W AM4
AMD A10-9700 2M, 3.5GHz, 4C 65W AM4
AMD Athlon X4-950 3.5GHz/4C/2M 65W AM
AMD Ryzen 5 1300 3.2G/4C/8M/AM4/65W
AMD Ryzen 7 1700 3.0G/8C/16M/AM4/65W
SSD_ASM
256G,M.2,2280,PCIe3x4,TOS,OPAL
256G,M.2,2280,PCIe3x4,SAM,OPAL
128G,M.2,2280,PCIe3x4,SAMSG,STD
VIDEO_CARD
AMD@RX480@8G D5 H+3DP
RX550 2GD5 128b DVI+DP+H HP
BLD@RX460@4G D5 H+DP+DVI DHP
AMD R5 340 1GB D5 64b HDMI HP
AMD R5 340 1GB D5 64b HDMI HP
MSI@RX570@4G/D5/3-DP/HDMI/HP
BLD@RX560@4G/D5/H/DP/DVI/HP
WIRELESS
Vireless,CMB,CBT,8821AE
Vireless,CMB,LTN,NFA435A

## Chapter 11. General information

This chapter provides general information that applies to all machine types supported by this publication.

## **Additional Service Information**

This chapter provides additional information that the service representative might find helpful.

#### **Power management**

Power management reduces the power consumption of certain components of the computer such as the system power supply, processor, hard disk drives, and some monitors.

### Advanced configuration and power interface (ACPI) BIOS

As this computer has an ACPI BIOS system, the operating system is allowed to control the power management features of the computer and the settings for Advanced Power Management (APM) BIOS mode is ignored. Not all operating systems support ACPI BIOS mode.

#### **Automatic Power-On features**

The Automatic Power-On features within the Power Management menu allow you to enable and disable features that turn on the computer automatically.

- Wake Up on Alarm: You can specify a date and time at which the computer will be turned on automatically. This can be either a single event , a daily event or a weekly event.
- Wake Up on LAN: This feature allows LAN adapter card to wake the System.